



Community Action for Improvement, Inc. Big Pop-up Event FAQ

10 AM – 2 PM May 22nd, 2021

When should I arrive?

Our driveway will not be open until 10 AM and we request that you arrive at 10 AM and not before so that we do not create a traffic hazard for the neighborhood. The event will run until 2 PM or until supplies last.

Where do we enter?

From LaFayette Parkway, we will have you turn onto Mallory Drive heading towards the intersection of Mallory and Poplar and Pine Circles. You will then turn left onto Pine Circle heading back towards LaFayette Parkway. The driveway entrance to CAFI will now be on your left-hand side. You will turn into the entrance on the left to enter on the back of the building.

What can I expect to receive?

At this event you can expect to receive a food box from USDA and various packets of items that may include items such as, diapers, PPE, cleaning supplies, wipes, blankets, items for senior citizens, energy saving items and more.

What if I don't need something I receive?

Should you receive items that you cannot use, we kindly ask that you pass them on to others who may be in need.

Are there bathrooms available?

There will not be available bathrooms once you enter the parking lot.

How long will it take to drive through the line?

Our goal is to serve 700 households in our 4-hour event. We will work hard to move the line as efficiently as possible, however, you should anticipate a wait to both enter the parking lot as well as to visit each station providing items.

What if I need baby supplies?

We will have baby supplies such as formula and diapers available.

Can I request more items?

Unfortunately, due to our need to provide items equally to all of the households visiting our event, we will not be able to provide extra of an item. Please, however, let our staff know of your particular needs and we would be happy to see how we can assist you further in the future.

My neighbor and I both need help, but they don't have a car. Can they come with me to pick up a box?

Yes, absolutely! As long as you can both fill out paperwork regarding your independent households, you can both receive individual items and food boxes.

Can I sell or barter items that I do not want?

Our sponsors and partners have strict no selling or bartering rules for their products. Please help us ensure we can continue to have these organizations' support by not selling or bartering your items. If you have an item that you do not need please donate it to another community member who does need it.

Can you deliver a box of goods and food to my home?

Unfortunately, we will not be delivering boxes to homes. This is a drive-up event and boxes will be given away the day of on a first come first serve basis.

We don't have a car, but I can take the bus. Can I still get boxes of food and products?

You can come without a car; however, our food boxes alone usually weigh about 15-25 pounds so you will want to bring something to assist you with carrying the items. Given that our food boxes are not the only items being given out, we highly suggest the necessity of a car in order to collect all of the items.

How many people will be served?

Our goal is to provide 700 food boxes and assistance packages with additional basic necessity items.

How can I thank the volunteers and organizations for helping me?

You can send a Thank You email to Cafiinfo@cafi-ga.org, or mail a Thank You card to 1380 Lafayette Parkway, LaGrange, GA 30241. We may ask to share your letter with our donors or constituents, but we will contact you for permission first.

Do I need any kind of documents?

We will not require any type of documentation. However, in order to receive the food boxes, we do request that each household fill out an informational form for our nonprofit partners, Area In Need Ministries.

What if I don't need everything, can I get out of line?

Due to the set-up of our driveway, we will not have a safe space to pull out of line. We request that you stay in line behind the car in front of you until you exit the driveway, even if you are not in need of every item.